

# MACQUARIE HEALTH MEDICAL CENTRE QUARTERLY NEWSLETTER- OCTOBER 2021

Shop 89, Corner of Victoria Rd & Brooks St Macquarie Fields NSW 2564  
**Phone:** 02 9605 2500

***Our priority is to provide a safe environment for our patients and staff.***

***This newsletter is for your information about the Medical Centre and WELCOME both face to face and Tele-health consultations.***

### **Operating Hours**

Monday - Friday 08.30am to 19.30pm

Saturday - 08.30 am - 16.00pm

Sunday- 10.00am to 16.00pm

Public Holidays- Closed

**Pfizer and AstraZeneca  
Vaccine appointments are  
available. Please make an  
appointment with the GP to  
discuss your suitability for the  
Vaccine.**

### **HOW DO I MAKE AN APPOINTMENT?**

Appointments can be made in the following ways.

-Telephone

-Book in an online consultation via HotDoc App

Alternatively, you can contact us via email:

[admin@macquariehealthmc.com.au](mailto:admin@macquariehealthmc.com.au)

### **WHAT IF I HAVE TO ATTEND THE SURGERY?**

If you attend the Medical Centre, you can be assured that we have a strict COVID infection control process in place for your safety.

When you attend, **you will have to wear a face mask** at all times to reduce the risk of infection.

When you arrive, your temperature will be checked before you enter the Medical Centre.

Then, the staff member of the Medical Centre will direct you to the appropriate waiting area.

We are spacing appointment times and seating areas, so there are a limited number of patients on-site at any one time. Therefore, the Medical Centre staff will be wearing (personal protective equipment (PPE) when they see you.

Before you attend, you will be asked whether you have any 'covid type' of symptoms, i.e., cough, runny nose, sore throat or fever. **If you have any suspected covid symptoms or are instructed by the Public Health Unit to self-isolate, please do not attend and organise a Tele-Health appointment with a doctor.**

### **HOW ARE do we care for OUR PATIENTS?**

If you have a long-term health condition, the surgery will continue to look after your health issues or chronic conditions. Your Doctor or Nurse will arrange a longer consult/management plan.

### **HAVE YOU CHANGED YOUR CONTACT NUMBERS?**

You must INFORM US WHEN YOU CHANGE YOUR CONTACT NUMBER. Otherwise, we may not be able to contact you when required.

### **PRESCRIPTIONS FOR MEDICATIONS**

Please allow 2-4 hours for your scripts to be faxed to the pharmacy of your choice.

### **BLOOD TESTS**

*Douglass Hanly Moir Pathology is on-site the following days:*

*Monday to Tuesday - 08.30 am-1500pm*

*Wednesday to Friday - 08.30 am - 1330pm*

*Saturday- 08.30am-11.30am*

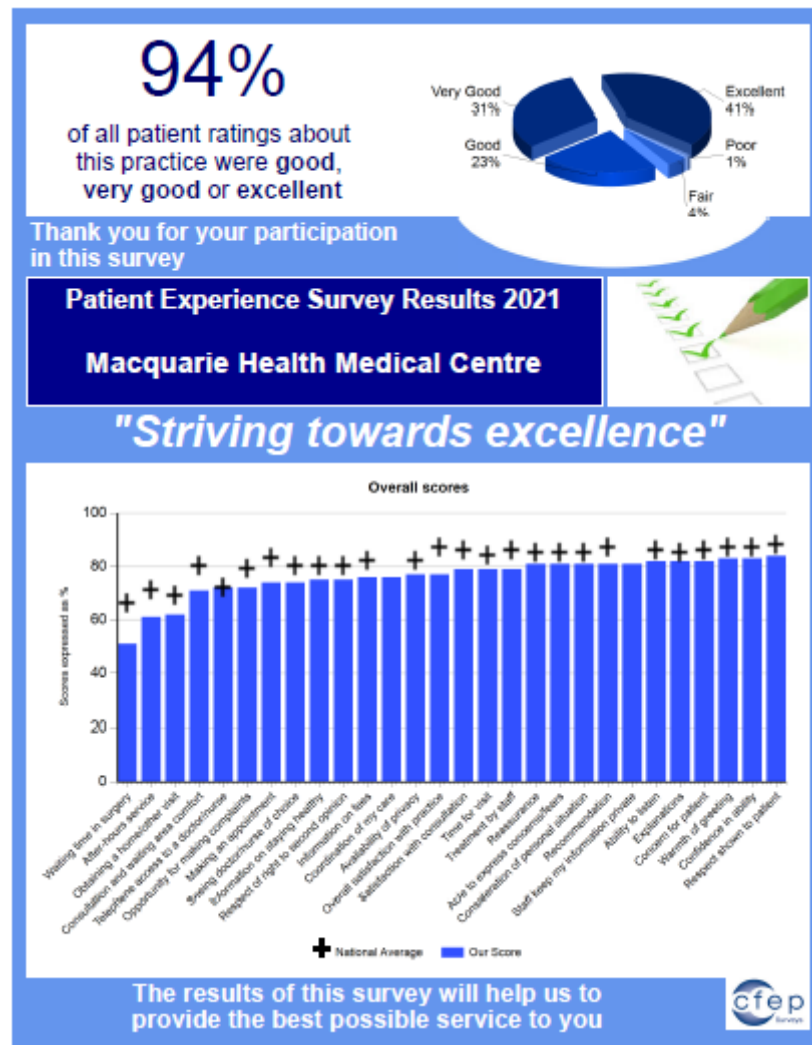
*You can also attend another local Pathology Collection Room if you cannot attend the surgery.*

If you have any suggestions, comments or interesting articles that can be used for the next newsletter  
Please address them to the Practice Manager.

# MY DOCTORS BURWOOD MEDICAL CENTRE QUATERLY NEWSLETTER

85 Burwood Road Burwood NSW 2134 **Phone:** 02 9066 5888

## YOUR FEEDBACK IS IMPORTANT TO US



What have you told Us?	What have we done?
<i>Inform the patient if there is a long waiting time?</i>	We have discussed with the admin team and conducted a training program where patients are informed accordingly.
<i>TV would help pass the time</i>	We have passed on this feedback to management and recommended installing a TV in our waiting room for patients

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